

Q: What does this mean for WestlawNext Canada users?

- It brings the full expertise of the entire collection of Thomson Reuters supplemented looseleaf titles together using one search.
- Find answers more quickly and efficiently, by conducting research across multiple content sets on WestlawNext Canada and the ProView platform.
- Discover relevant, authoritative commentary on the ProView platform that you may otherwise have overlooked in your research

Q: Is there something I need to do to enable my WestlawNext Canada account to link to ProView?

A: There are 2 dependencies required for a subscriber to enable the Federated Search on WestlawNext Canada to include eLooseleafs on Proview.

1. You must have active subscriptions to both WestlawNext Canada and eLooseleaf titles on Proview.
2. You must have your appropriate registration keys set up and linked to your OnePass account.

Note: Some exceptions to the above exist where customers are accessing Thomson Reuters ProView titles via IP access.

If you experience difficulty or need assistance, please contact our **Technical Support team at 1-800-387-5164 (select option 2)**.

Q: Will there be any additional cost with this new enhancement?

A: No, Federated search is included in all WestlawNext Canada subscriptions. Customers will require a separate subscription to any ProView title that they wish to access via the search results.

Q: Will there be a suggested chargeback for searching ProView eLooseleaf titles on WestlawNext Canada?

A: The additional search results from ProView will be part of the WestlawNext Canada Federated Search result list, so it will be included in the existing WestlawNext Canada suggested notional chargeback for searches. Also, as is the case today, activity within ProView will not show up in the Reporting System so there will be no suggested chargeback value for activity within ProView.

Q: What happens if I click on a link to the title?

A: A new browser window will open to ProView, which will display the selected title and the relevant search results, as if that search had been conducted in ProView.

Q: Will I see all ProView titles?

A: No. You will only see the eLooseleaf titles.

Q: Will I be able to tell which eLooseleaf titles I have a subscription to?

A: Yes, there will be “Out of Plan” banners beside any eLooseleaf titles to which your firm does not subscribe.

Q: What happens if I click on a link to a title to which I do not have a subscription?

A: You will see a page within WestlawNext Canada informing you that you do not have a subscription to that title, with relevant information on how to subscribe either through your administrator or carswell.com.

Q: How many titles are available in the eLooseleaves on ProView collection?

A: Nearly 300 titles will be available.

Q: Which titles are included in the eLooseleaves on ProView collection?

A: Here is a [link to all the titles](#).

Q: How will search results be displayed for titles that appear on both WestlawNext Canada and on ProView eLooseleaves?

A: Search results for any titles that appear on both WestlawNext Canada and ProView will only display the WestlawNext Canada versions of those titles’ search results.

Q: Will Federated Search work with ProView if I access ProView via IP authentication?

A: Yes, you will still log seamlessly in to ProView when you access it through a WestlawNext Canada link.

Q: Is there a video that demonstrates this new enhancement?

A: Yes. [Watch this video](#) on Federated Search to see how eLooseleaves on ProView will be incorporated on WestlawNext Canada.

Q: Why are tax looseleaves not on eLooseleaves – why Taxnet Pro?

A: eLooseleaves on the ProView platform provides legal researchers with a unique reading/browsing experience that in some ways emulates the print experience. eLooseleaf - WestlawNext Canada federated search enables legal researchers to benefit from the unique

eLooseleaf experience and the powerful search capabilities of WestlawNext Canada for a complete experience.

As they say, "*tax is different*". In our experience, tax accountants, lawyers and researchers work very differently than other lawyers and researchers. Tax practice is dominated tax experts who practice *only* tax. Few others dare to "dabble" in this complex and frequently changing area where errors can be frequent and extremely costly. By in large, tax practitioners do their own research and are principally accessing exclusively tax sources to do so. In this context, and based on customer feedback (and despite the unique reading/browsing experience of eLooseleaf on Proview), TR will be making available tax looseleaf content *only on* the Taxnet Pro platform. In this regard Taxnet Pro is more akin to the specialized WestlawNextCanada Source products, which include fundamental specialized looseleaves and other publications to meet the specific needs of specialized practice areas.

Q: Will there be federated search between Taxnet Pro and eLooseleaves on ProView?

A: Not at this time, however Thomson Reuters continues to explore opportunities to integrate its solutions in a manner that meets the needs of professionals, including the need to enable a focused, purposeful research experience for our customers.

Q: Do you plan to integrate WestlawNext Canada and Taxnet Pro ?

A: We know there are some customers who would like to see WestlawNext Canada and Taxnet Pro to have a federated or integrated experience, and we continue to explore a path to deliver an experience that will meet the needs of tax professionals, lawyers and researchers across tax and legal professions. However at this time we have nothing to announce.

Q: But your tax Annotated Annuals (like PITA and SITA) are on ProView. How do you reconcile that?

A: Correct: tax Annotated Annuals are on ProView. Annotated annuals are, by design, portable "on-hand" references to enable quick reference to legislation with expert guidance for context, interpretation and reference to related provisions and further reading. ProView provides a digital version to meet the mobile needs of our Annotated Annuals customers, along with links to cases on Taxnet Pro.

Q: How will you price your looseleaves on Taxnet Pro?

A: We have not yet finalized pricing of our looseleaf content on Taxnet Pro. Our objective is to design a model and price points that enable us to meet customer, author and corporate objectives. We expect to be able to share pricing in September 2017.

Q: When will the tax looseleaves be available on Taxnet Pro?

A: We expect to launch the tax looseleaf content on Taxnet Pro in Q4 2017.